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# RMS SENTINEL

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## INFORMATION RECEIVED UNDER RTI

No.31-03/2009-D

Dated: 08-2011

in April 2010 where all Board Members were also present.

To

Sri D. Theagarajan  
Secy. General, FNPO  
10/11, Nellai Appar Street,  
Bharathipuram  
Chennai 600 044.

Point 2: Whether MNOP discussed with Heads of Circles, if so what is their opinion, opinion of each Circle may be supplied.

Sub : Information under RTI Act 2005

This has reference to your application dated 5<sup>th</sup> July 2011 received from Chief Postmaster, Anna Road HO, vide letter No. AR/RT/144-47 dated 6<sup>th</sup> July 2011 on the subject mentioned above seeking information under Right of information Act 2005.

Answer : Details of the Project were discussed with Heads of Circles during Heads of Circles Conference in April 2010. Issues related to the project are also discussed during fortnightly video conference. The aspects related to network optimization of First Class Mail were discussed during Heads of Circles Workshop held in April & May 2011. Minutes of the meetings are enclosed.

2. The requisite information with respect to Mail Business Division of Department of Posts is furnished as under (Point 1 to 14):

Point 3 : Whether MNOP discussed with Minister of Communication and with Standing Committee members, a copy of their opinion may be supplied.

Point 1 : Whether Mail Network Optimization Project discussed with Postal Board Members, if so a copy of the Board Meeting minutes may kindly be supplied.

Answer : A presentation on the Project was made to Consultative Committee attached to Ministry of Communications & IT on 13<sup>th</sup> June 2011. Draft minutes of the Consultative Committee have been sent to Hon'ble MOC for approval, which is yet to be received.

Answer : The details of the Project were discussed during Heads of Circles conference

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**Point 4 :** Whether re-structuring of Speed Post processing centre project was discussed with the Postal Board members. If so a copy of the Board Meeting minutes may be supplied.

**Answer :** The concept relating to optimization of Speed Post Network was discussed during HOC Conference in April 2010, where all Board members were present.

**Point 5 :** Whether re-structuring of Speed Post processing centre project was discussed with the Heads of Circles, if so what is their opinion, opinion of each circle may be supplied.

**Answer :** Details of the network optimization of speed post was discussed with Heads of Circles during HOC conference in September 2010. All Circles agreed with the concept. Information relating to opinion of each circle is not available.

**Point 6 :** What is the operational cost of each Speed Post article before re-structuring and what is the present operational cost of Speed Post article. Details may be supplied.

**Answer :** The information is to be provided by "Costing & Rates Section".

**Point 7 :** Total number of mail offices in the country as on date.

**Answer :** List enclosed as Annexure – III.

**Point 8 :** After re-structuring how many mail offices will be closed, the name of the mail offices may be supplied.

**Answer :** The list of mail offices proposed as of now, to be retained after network optimization is annexed as Annexure – 1.

**Point 9 :** What is the present statistic of L1 & L2 offices?

**Answer :** The same is given in Annexure –II.

**Point 10 :** Supply details of profile in L1 & L2 offices.

**Answer :** The existing mail offices have been classified into Level-1 and Level-2 mail

offices. For consideration of L-1 offices, factors such volume as of mail handled by a mail office and air/rail connectivity of the place/city (where such office is located), distance from post offices in the area have been taken into account. Other mail offices have been classified into L-2 offices.

**Point 11 :** What is the operational cost of 1<sup>st</sup> class mail and Registered mail at present? What will be the future operational cost of the same?

**Answer :** The information is to be provided by "Costing & Rates section."

**Point 12 :** Out of 89 Speed Post Processing Centres, how many are under the control of SSP/SP and how many centres are headed by SSRM/SRM, furnish details.

**Answer :** The information is to be provided by Heads of Circles.

**Point 13 :** Furnish the details the number of out-sourcing official/number of companies working in Speed Post Processing Centres, such as in Chennai, Mumbai & Bangalore.

**Answer :** The information is to be provided by CPMG, Tamil Nadu, Maharashtra & Karnataka Circles.

**Point 14 :** Furnish the details

(i) Number of Speed Post articles booked for the last three months through counter

(ii) Number of Speed Post articles booked for the last three months under BNPL

**Answer :** The information is to be provided by Heads of Circles.

2. If you are not satisfied with this reply, you may submit an appeal before Ms. Kalpana Tewari, Sr. DDG & CGM (Mail Business), Department of Posts, Room No. 403, Dak Bhavan, Sansad Marg, New Delhi 110 001.

(RISHIKESH)  
Director (Mail Management)

City Name	Circle Name	Volume	Type	Ajmer	Rajasthan	62538	L1
Hyderabad	AP	446231	L1	Jaipur	Rajasthan	323351	L1
Kurnool	AP	60017	L1	Jodhpur	Rajasthan	40700	L1
Nampally	AP	49122	L1	Kota	Rajasthan	47226	L1
Tirupathi	AP	51431	L1	Udaipur	Rajasthan	25139	L1
Vijayawada	AP	119447	L1	Chennai	TN	881174	L1
Visakhapatnam	AP	82784	L1	Coimbatore	TN	132799	L1
Guwahati	Assam	95933	L1	Madurai	TN	85737	L1
Barauni	Bihar	7617	L1	Salem	TN	67302	L1
Gaya	Bihar	36868	L1	Tirunelveli	TN	50079	L1
Muzaffarpur	Bihar	24794	L1	Trichy	TN	92593	L1
Patna	Bihar	193935	L1	Vellore	TN	96669	L1
Bilaspur	Chattisgarh	56937	L1	Villupuram	TN	53005	L1
Raipur	Chattisgarh	83091	L1	Agra	UP	81308	L1
Delhi	Delhi	747333	L1	Allahabad	UP	90467	L1
Ahmedabad	Gujarat	551303	L1	Bareilly	UP	44877	L1
Anand	Gujarat	110092	L1	Ghaziabad	UP	104873	L1
Rajkot	Gujarat	150624	L1	Gorakhpur	UP	25224	L1
Surat	Gujarat	190887	L1	Kanpur	UP	157266	L1
Vadodara	Gujarat	234004	L1	Lucknow	UP	223706	L1
Ambala	Haryana	121776	L1	Saharanpur	UP	85052	L1
Gurgaon	Haryana	122311	L1	Varanasi	UP	71310	L1
Pathankot	HP	21215	L1	Burdwan	West Bengal	45000	L1
Shimla	HP	21498	L1	Howrah	West Bengal	154000	L1
Jammu	J & K	44115	L1	Kolkata	West Bengal	621087	L1
Srinagar	J & K	12250	L1	Siliguri	West Bengal	48100	L1
Dhanbad	Jharkhand	37275	L1	Ananthapur	AP	42888	L2
Jamshedpur	Jharkhand	54313	L1	Cuddapa	AP	37125	L2
Ranchi	Jharkhand	96938	L1	Eluru	AP	32892	L2
Bangalore	Karnataka	376631	L1	Guntakal	AP	49106	L2
Birur	Karnataka	16969	L1	Guntur	AP	72384	L2
Gulbarga	Karnataka	26581	L1	Karimnagar	AP	24212	L2
Hubli	Karnataka	64930	L1	Kazipet	AP	45601	L2
Mangalore	Karnataka	75868	L1	Khammam	AP	28659	L2
Mysore	Karnataka	100409	L1	Mahbubnagar	AP	18214	L2
Kochi	Kerala	172421	L1	Mancherial	AP	12383	L2
Kottayam	Kerala	85370	L1	Nalgonda AP	17133	L2	
Kozhikode	Kerala	63063	L1	Nellore	AP	37007	L2
Thiruvalla	Kerala	66055	L1	Nizamabad	AP	22433	L2
Trichur	Kerala	68059	L1	Ongole	AP	33562	L2
Trivandrum	Kerala	120825	L1	Rajahmundry	AP	57192	L2
Aurangabad	Maharashtra	39135	L1	Srikakulam	AP	15138	L2
Mumbai	Maharashtra	1557522	L1	Vizianagaram	AP	15696	L2
Nagpur	Maharashtra	115984	L1	Jorhat	Assam	13760	L2
Panaji	Maharashtra	34330	L1	New Bongaigaon	Assam	6361	L2
Pune	Maharashtra	235507	L1	North Lakhimpur	Assam	6981	L2
Bhopal	MP	157056	L1	Rangia	Assam	29656	L2
Gwalior	MP	41735	L1	Silchar	Assam	14356	L2
Indore	MP	54637	L1	Tezpur	Assam	31307	L2
Jabalpur	MP	50685	L1	Tinsukia	Assam	15600	L2
Berhampur	Orissa	28634	L1	Ara	Bihar	9286	L2
Bhubaneswar	Orissa	103686	L1	Bhagalpur	Bihar	22771	L2
Cuttack	Orissa	65125	L1	Chapra	Bihar	11305	L2
Jharsuguda	Orissa	12517	L1	Darbhanga	Bihar	11578	L2
Amritsar	Punjab	39077	L1	Dehri	Bihar	22558	L2
Chandigarh	Punjab	127825	L1	Hajipur	Bihar	12002	L2
Jalandhar	Punjab	95818	L1	Jahanabad	Bihar	10577	L2
Ludhiana	Punjab	250739	L1	Katihar	Bihar	22882	L2
Patiala	Punjab	33374	L1	Kiul	Bihar	29126	L2
				Mokama	Bihar	12531	L2

N.K. Ganj	Bihar	8692	L2	Aluva	Kerala	49268	L2
Saharsa	Bihar	4953	L2	Changanacherry	Kerala	22207	L2
Samastipur	Bihar	15449	L2	Ernakulam	Kerala	83140	L2
Durg	Chattisgarh	47530	L2	Irinjalakuda	Kerala	20090	L2
Raigarh	Chattisgarh	6455	L2	Kannur	Kerala	31448	L2
Bharuch	Gujarat	57143	L2	Kasaragode	Kerala	12801	L2
Bhavnagar	Gujarat	45803	L2	Kayamkulam	Kerala	21327	L2
Bhuj	Gujarat	22596	L2	Kollam	Kerala	64637	L2
Dhola	Gujarat	12839	L2	Ottappalam	Kerala	6916	L2
Gandhinagar	Gujarat	32600	L2	Palakkad	Kerala	45748	L2
Godhara	Gujarat	50962	L2	Shornur	Kerala	20066	L2
Himatnagar	Gujarat	32695	L2	Tellicherry	Kerala	13905	L2
Jamnagar	Gujarat	38497	L2	Thodupuzha	Kerala	24124	L2
Junagadh	Gujarat	31044	L2	Tirur	Kerala	45619	L2
Mehasana	Gujarat	60680	L2	Vadakara	Kerala	11589	L2
Nadiad	Gujarat	56689	L2	Ahmednagar	Maharashtra	47344	L2
Palanpur	Gujarat	30735	L2	Akola	Maharashtra	40804	L2
Surendranagar	Gujarat	24831	L2	Amraoti	Maharashtra	26164	L2
Valsad	Gujarat	108064	L2	Bhusawal	Maharashtra	8158	L2
Bhiwani	Haryana	9082	L2	Chandarpur	Maharashtra	18823	L2
Faridabad	Haryana	39119	L2	Dhule	Maharashtra	22726	L2
Hisar	Haryana	15750	L2	Gondia	Maharashtra	18537	L2
Karnal	Haryana	22092	L2	Jalgaon	Maharashtra	29297	L2
Kurukshetra	Haryana	21328	L2	Kolhapur	Maharashtra	51696	L2
Panipat	Haryana	10423	L2	Kudal	Maharashtra	13541	L2
Rewari	Haryana	12271	L2	Latur	Maharashtra	18732	L2
Rohtak	Haryana	22678	L2	Madgaon	Maharashtra	26180	L2
Sonepat	Haryana	13221	L2	Malakpur	Maharashtra	20513	L2
Hamirpur	HP	5867	L2	Miraj	Maharashtra	44572	L2
Kalka	HP	6021	L2	Nanded	Maharashtra	12387	L2
Mandi	HP	13063	L2	Nasik	Maharashtra	65863	L2
Rampur	HP	3204	L2	Parbhani	Maharashtra	15860	L2
Bilaspur	HP	NA	L2	Ratnagiri	Maharashtra	15820	L2
Una	HP	6014	L2	Satara	Maharashtra	52009	L2
B.S. City	Jharkhand	67566	L2	Solapur	Maharashtra	35040	L2
Daltonganj	Jharkhand	12435	L2	Wardha	Maharashtra	16137	L2
Gomoh	Jharkhand	23531	L2	Thane	Maharashtra	NA	L2
Hazaribagh	Jharkhand	9227	L2	Panvel	Maharashtra	NA	L2
Jasidih	Jharkhand	27050	L2	Kalyan	Maharashtra	NA	L2
Koderma	Jharkhand	7831	L2	Yeotmal	Maharashtra	21479	L2
Sahibganj	Jharkhand	4981	L2	Itarsi	MP	29703	L2
Bagalkot	Jharkhand	11924	L2	Katni	MP	16613	L2
Bangarpet	Jharkhand	11952	L2	Khandwa	MP	16262	L2
Belgaum	Jharkhand	45007	L2	Ratlam	MP	20734	L2
Bellary	Jharkhand	14782	L2	Sagar	MP	14229	L2
Bijapur	Jharkhand	18328	L2	Satna	MP	13538	L2
Davangere	Jharkhand	27222	L2	Ujjain	MP	9787	L2
Dharwad	Jharkhand	15289	L2	Agartala	North East	6195	L2
Gadag	Jharkhand	13065	L2	Dimapur	North East	15266	L2
Hassan	Jharkhand	20956	L2	Imphal HO Stg	North East	NA	L2
Hospet	Jharkhand	10272	L2	Shilong	North East	10132	L2
Kumta	Jharkhand	14075	L2	Balangir	Orissa	11103	L2
Madikeri	Jharkhand	8851	L2	Balasore	Orissa	8192	L2
Mandya	Jharkhand	26638	L2	Baripada	Orissa	5691	L2
Raichur	Jharkhand	10403	L2	Bhadrak	Orissa	9908	L2
Shimoga	Jharkhand	21720	L2	Dhenkanal	Orissa	7699	L2
Tumkur	Jharkhand	18364	L2	JalPUR	Orissa	8815	L2
Udupi	Jharkhand	24807	L2	Jeypore	Orissa	12600	L2
Alappuzha	Kerala	32389	L2	Kendrapara	Orissa	12613	L2

Keonjhar	Orissa	3026	L2	Gonda	UP	12541	L2
Kesinga	Orissa	16940	L2	Jaunpur	UP	8040	L2
Khurda	Orissa	16030	L2	Jhansi	UP	69401	L2
Puri	Orissa	9000	L2	Kasganj	UP	19187	L2
Rayagada	Orissa	6583	L2	Kamgodam	UP	10086	L2
Rourkela	Orissa	18244	L2	Kheri	UP	10164	L2
Sambalpur	Orissa	23832	L2	Khurja	UP	22536	L2
Bathinda	Punjab	23753	L2	Mathura	UP	31430	L2
Ferozepur	Punjab	12416	L2	Mau	UP	15490	L2
Hoshiarpur	Punjab	12648	L2	Meerut	UP	45092	L2
Ropar	Punjab	7863	L2	Mirzapur	UP	8217	L2
Alwar	Rajasthan	27069	L2	Moradabad	UP	63604	L2
Bandikui	Rajasthan	36167	L2	Muzaffarnagar	UP	44049	L2
Bimratpur	Rajasthan	23722	L2	Najibabad	UP	20554	L2
Bhilwara	Rajasthan	13265	L2	Noida	UP	26478	L2
Bikaner	Rajasthan	16963	L2	Raebareli	UP	14859	L2
Chittorgarh	Rajasthan	12516	L2	Shahjahanpur	UP	7905	L2
Churu	Rajasthan	17532	L2	Sultanpur	UP	6928	L2
Falna	Rajasthan	17423	L2	Dehradun	Uttaranchal	63077	L2
Jhunjhunu	Rajasthan	20281	L2	Haridwar	Uttaranchal	34414	L2
Sawaimadhopur	Rajasthan	30202	L2	Alipurduar	West Bengal	8200	L2
Sikar	Rajasthan	15561	L2	Asansol	West Bengal	23000	L2
Sriganganagar	Rajasthan	18301	L2	Bankura	West Bengal	9160	L2
Arokkonam	TN	16117	L2	Durgapur	West Bengal	16000	L2
Ariyalur	TN	10068	L2	Kharagpur	West Bengal	24848	L2
Chengalpattu	TN	28312	L2	Malda	West Bengal	17500	L2
Chidambaram	TN	14122	L2	Panskura	West Bengal	10094	L2
Dharmapuri	TN	18276	L2	Purulia	West Bengal	9246	L2
Dindigul	TN	31681	L2	Ranaghat	West Bengal	23286	L2
Erode	TN	73326	L2	Sainthia	West Bengal	11387	L2
Jolarpettai	TN	39876	L2	Sealdah	West Bengal	108843	L2
Karaikudi	TN	23540	L2				
Karur	TN	21955	L2	Berhampore	West Bengal	NA	L2
Kumbakonam	TN	21652	L2	Port Blair	West Bengal	NA	L2
Mayiladuturai	TN	23843	L2				
Nagercoil	TN	32997	L2				
Paramakudi	TN	22717	L2				
Pollachi	TN	12266	L2				
Pudukottai	TN	19661	L2				
Tenkasi	TN	8688	L2				
Thanjavur	TN	46854	L2				
Tindivanam	TN	15276	L2				
Tirupuliyur	TN	8274	L2				
Tirupur	TN	41325	L2				
Tiruvannamalai	TN	7876	L2				
Tiruvarur	TN	20581	L2				
Tuticorin	TN	40689	L2				
Udagamandalam	TN	11344	L2				
Virudhunagar	TN	35998	L2				
Vridhachalam	TN	27150	L2				
Aligarh	UP	34998	L2				
Azamgarh	UP	11818	L2				
Banda	UP	12423	L2				
Barabanki	UP	NA	L2				
Basti	UP	11954	L2				
Deoria	UP	15007	L2				
Etawah	UP	19679	L2				
Faizabad	UP	13644	L2				
Farrukhabad	UP	13431	L2				

N.A. Current data not available

### LIST OF MAIL OFFICES

NO.	CIRCLENAME	CITYNAME	OFFICENAME
1.	AP	Ananthapur	Ananthapur RMS
2.	AP	Cuddapa	Cuddappa RMS
3.	AP	Eluru	Eluru RMS
4.	AP	Guntakal	Guntakal RMS
5.	AP	Guntur	Guntur RMS
6.	AP	Hyd. PSO	Hyd. PSO
7.	AP	Hyderabad	Hyd. Parcel/EPP Centre
8.	AP	Hyderabad	Hyd. Banjana Hills/MBC
9.	AP	Hyderabad	Hyd. Nampalli MBC
10.	AP	Hyderabad	Hyd. Himmatnagar MBC
11.	AP	Hyderabad	Hyd. STG/CRC
12.	AP	Karimnagaar	Karimnagaar Stg.
13.	AP	Kazipet	Kazipet RMS
14.	AP	Khammam	Khammam RMS
15.	AP	Kurnool	Kurnool RMS
16.	AP	Mahbubnagar	Mahbubnagar RMS
17.	AP	Mancherial	Mancherial Stg.
18.	AP	Nalgonda	Nalgonda Stg.
19.	AP	Nampally	Nampally Stg.
20.	AP	Nellore	Nellore Stg.
21.	AP	Nizambad	Nizambad RMS

22.	AP	Ongole	Ongole RMS	81.	Gujarat	Surendranagar	Surendranagar RMS
23.	AP	Rajamundry	Rajahmundry RMS	82.	Gujarat	Vadodara	Vadodara RMS
24.	AP	Srikakulam	Srikakulma RMS	83.	Gujarat	Valsad	Valsad RMS
25.	AP	Tirupathi	Tirupathi RMS	84.	Haryana	Ambala	Ambala RMS
26.	AP	Vijayawada	Vijayawada RMS	85.	Haryana	Bhiwani	Bhiwani RMS
27.	AP	Visakhapatnam	Visakhapatnam RMS	86.	Haryana	Faridabad	Faridabad Stg.
28.	AP	Vizianagaram	Vizianagaram RMS	87.	Haryana	Gurgaon	Gurgaon Stg.
29.	Assam	Guwahati	Guwahati RMS	88.	Haryana	Hisar	Hisar Stg.
30.	Assam	Jorhat	Jorhat RMS	89.	Haryana	Karnal	Karnal RMS
31.	Assam	New Bongaigaon	New Bongaigaon Stg.	90.	Haryana	Kurushetra	Kurukshetra
32.	Assam	North Lakhimpur	North Lakhimpur RMS	91.	Haryana	Panipat	Panipat RMS
33.	Assam	Rangia	Rangia RMS/L	92.	Haryana	Rewari	Rewari RMS
34.	Assam	Silchar	Silchar RMS	93.	Haryana	Rohtak	Rohtak RMS
35.	Assam	Tezpur	Tezpur RMS	94.	Haryana	Sonepat	Sonepat RMS
36.	Assam	Tinsukia	Tinsukia RMS	95.	HP	Hamirpur	Hamirpur Stg.
37.	Bihar	Ara	Arrah RMS	96.	HP	Kalka	Kalka RMS
38.	Bihar	Barauni	Barauni RMS	97.	HP	Mandi	Mandi Stg.
39.	Bihar	Bhagalpur	Bhagalpur RMS	98.	HP	Pathankot	Pathankot RMS
40.	Bihar	Chapra	Chapra RMS	99.	HP	Rampur	Rampur Br. Stg.
41.	Bihar	Darbhanga	Darbhanga RMS	100.	HP	Shimla	Shimla RMS
42.	Bihar	Dehri	Dehri RMS	101.	HP	Una	Una Stg.
43.	Bihar	Gaya	Gaya RMS	102.	HP	Bilaspur	Bilaspur Stg.
44.	Bihar	Hajipur	Hajipur RMS	103.	J & K	Jammu	Jammu Tawi RMS
45.	Bihar	Jahanabad	Jahanabad RMS	104.	J & K	Srinagar	Srinagar Stg.
46.	Bihar	Katihar	Katihar RMS	105.	Jharkhand	B.S. City	B.S. City RMS
47.	Bihar	Kiul	Kiul RMS	106.	Jharkhand	Daltongaj	Daltonganj RMS
48.	Bihar	Mokama	Mokama RMS	107.	Jharkhand	Dhanbad	Dhanbad RMS
49.	Bihar	Muzaffarpur	Muzaffarpur RMS	108.	Jharkhand	Gomoh	Gomoh RMS
50.	Bihar	N.K. Ganj	N.K. Ganj RMS	109.	Jharkhand	Hazaribagh	Hazaribagh RMS
51.	Bihar	Patna	Patna RMS EPP	110.	Jharkhand	Jamshedpur	Jamshedpur RMS
52.	Bihar	Saharsa	Saharsa RMS	111.	Jharkhand	Jasidih	Jasidih RMS
53.	Bihar	Samastipur	Samastipur RMS	112.	Jharkhand	Koderma	Koderma RMS
54.	Chattisgarh	Bilaspur	Bilaspur RMS	113.	Jharkhand	Ranchi	Ranchi RMS
55.	Chattisgarh	Durg	Durg RMS	114.	Jharkhand	Sahibganj	Sahibganj RMS
56.	Chattisgarh	Raigarh	Raigarh RMS	115.	Karnataka	Bagalkot	Bagalkot Stg.
57.	Chattisgarh	Raipur	Raipur RMS	116.	Karnataka	Bangalore	Bangalore City RMS
58.	Delhi	Delhi	GDK Stg.	117.	Karnataka	Bangarpet	Bangarpet Stg./A & B
59.	Delhi	Delhi	CRC Nanaakpura	118.	Karnataka	Belgaum	Belgaum Stg.
60.	Delhi	Delhi	New Delhi PSO	119.	Karnataka	Bellary	Bellary Stg.
61.	Delhi	Delhi	APSO	120.	Karnataka	Bijapur	Bijapur Stg.
62.	Delhi	Delhi	DIMC	121.	Karnataka	Birur	Birur RMS/A & B
63.	Delhi	Delhi	RMS Bhawan	122.	Karnataka	Davangere	Davangere RMS.A & B
64.	Delhi	Delhi	Delhi RMS	123.	Karnataka	Dharwad	Dharwad Stg.
65.	Gujarat	Ahmedabad	Ahmedabad RMS	124.	Karnataka	Gadag	Gadag Stg.
66.	Gujarat	Anand	Anand RMS	125.	Karnataka	Gulbarga	Gulbarga Stg.
67.	Gujarat	Bharuch	Bharuch RMS	126.	Karnataka	Hassan	Hassan Stg./ A & B
68.	Gujarat	Bhavnagar	Bhavnagar RMS	127.	Karnataka	Hospet	Hospet Stg.
69.	Gujarat	Bhuj	Bhuj Stg.	128.	Karnataka	Hubli	Hubli RMS
70.	Gujarat	Dhola	Dhola RMS	129.	Karnataka	Kumta	Kumta Stg.
71.	Gujarat	Gandhinagar	Gandhinagar RMS	130.	Karnataka	Madikeri	Madikeri Stg/A & b
72.	Gujarat	Godhara	Godhara RMS	131.	Karnataka	Mandya	Mandya Stg/A & B
73.	Gujarat	Himatnagar	Himantmnagar RMS	132.	Karnataka	Mangalore	Mangalore RMS
74.	Gujarat	Jamnagar	Jamnagar RMS	133.	Karnataka	Mysore	Mysore Stg.
75.	Gujarat	Junagadh	Junagadh RMS	134.	Karnataka	Raichur	Raichur RMS
76.	Gujarat	Mehasana	Mehasana RMS	135.	Karnataka	Shimoga	Shimoga Stg.
77.	Gujarat	Nadiad	Nadiad RMS	136.	Karnataka	Tumkur	Tumkur RMS/ A & B
78.	Gujarat	Palanpur	Palanpur RMS	137.	Karnataka	Udupi	Udupi Stg.
79.	Gujarat	Rajkot	Rajkot RMS	138.	Kerala	Alappuzha	Alappuzha RMS
80.	Gujarat	Surat	Surat RMS	139.	Kerala	Aluva	Aluva RMS

140.	Kerala	Changanacherry	Changanacherry Stg.	199.	MP	Jabalpur	SMO Jabalpur
141.	Kerala	Ernakulam	Ernakulam RMS	200.	MP	Katni	SMO Katni
142.	Kerala	Irinjalakuda	Irinjalakuda Stg.	201.	MP	Khandwa	TMO Khandwa
143.	Kerala	Kannur	Kannur RMS	202.	MP	Ratlam	SMO Ratlam
144.	Kerala	Kasaragode	Kasaragode RMS	203.	MP	Sagar	SMO Sagar
145.	Kerala	Kayamkulam	Kayamkulam RMS	204.	MP	Satna	SMO Satna
146.	Kerala	Kochi	Kochi Stg. Air	205.	MP	Ujjain	SMO Ujjain
147.	Kerala	Kollam	Kollam RMS	206.	NorthEast	Agartala	Agartala Stg.
148.	Kerala	Kottayam	Kottayam RMS	207.	NorthEast	Dimapur	Dimapur RMS
149.	Kerala	Kozhikkode	Kozhikkode RMS	208.	NorthEast	Shillong	Shillong Stg.
150.	Kerala	Ottappalam	Ottappalam Stg.	209.	NorthEast	Imphal	Imphal HO Stg.
151.	Kerala	Palakkad	Palakkad RMS	210.	Orissa	Balangir	Balangir Stg.
152.	Kerala	Shornur	Shornur RMS	211.	Orissa	Balasore	Balasore RMS
153.	Kerala	Tellicherry	Tellicherry Stg.	212.	Orissa	Baripada	Baripada Stg.
154.	Kerala	Thiruvalla	Thiruvalla Stg.	213.	Orissa	Berhampur	Berhampur RMS
155.	Kerala	Thodupuzha	Thodupuzha Stg.	214.	Orissa	Bhadrak	Bhadrak
156.	Kerala	Tirur	Tirur RMS	215.	Orissa	Bhubaneswar	Bhubaneswar RMS
157.	Kerala	Trichur	Trichur RMS	216.	Orissa	Cuttack	Cuttack RMS/1
158.	Kerala	Trivandrum	Trivandrum RMS	217.	Orissa	Dhenkanal	Dhenkanal Stg.
159.	Kerala	Vadakara	Vadakara RMS	218.	Orissa	Jaipur	Jaipur Rd. RMS
160.	Maharashtra	Ahmednagar	Ahmednagar RMS	219.	Orissa	Jeypor	Jeypor (K) Stg.
161.	Maharashtra	Akola	Akola RMS	220.	Orissa	Jharsuguda	Jharsuguda RMS
162.	Maharashtra	Amraoti	Amraoti RMS	221.	Orissa	Kendrapara	Kendrapara RMS
163.	Maharashtra	Aurangabad	Aurangabad RMS	222.	Orissa	Keonjhar	Keonjhar Stg.
164.	Maharashtra	Bhusawal	Bhusawal RMS	223.	Orissa	Kesinga	Kesinga RMS
165.	Maharashtra	Chandarpur	Chandarpur RMS	224.	Orissa	Khurda	Khurda Rd RMS
166.	Maharashtra	Dhule	Dhule Stg.	225.	Orissa	Puri	Puri RMS
167.	Maharashtra	Gondia	Gondia RMS	226.	Orissa	Rayagada	Rayagada RMS
168.	Maharashtra	Jalgaon	Jalgaon RMS	227.	Orissa	Rourkela	Rourkela RMS
169.	Maharashtra	Kolhapur	Kolhapur RMS	228.	Orissa	Sambalpur	Sambalpur RMS
170.	Maharashtra	Kudal	Kudal Stg.	229.	Punjab	Amritsar	Amritsar RMS
171.	Maharashtra	Latur	Latur Stg.	230.	Punjab	Bathinda	Bathinda RMS
172.	Maharashtra	Madgaon	Madgaon RMS	231.	Punjab	Chandigarh	Chandigarh Stg.
173.	Maharashtra	Malakpur	Malakpur Stg.	232.	Punjab	Ferozepur	Ferozepur RMS
174.	Maharashtra	Miraj	Miraj RMS	233.	Punjab	Hoshiarpur	Hoshiarpur RMS
175.	Maharashtra	Mumbai	Mumbai RMS	234.	Punjab	Jalandhar	Jalandhar RMS
176.	Maharashtra	Mumbai	Mumbai PSO	235.	Punjab	Ludhiana	Ludhiana RMS
177.	Maharashtra	Mumbai	CRC Dadar	236.	Punjab	Patiala	Patiala RMS
178.	Maharashtra	Mumbai	APSO Mumbai	237.	Punjab	Ropar	Ropar RMS
179.	Maharashtra	Mumbai	AMPC Mumbai	238.	Rajasthan	Ajmer	Ajmer RMS
180.	Maharashtra	Mumbai	APSO Foreign	239.	Rajasthan	Alwar	Alwar RMS Batch
181.	Maharashtra	Nagpur	Nagpur RMS	240.	Rajasthan	Bandikui	Bandikui RMS
182.	Maharashtra	Nanded	Nanded RMS	241.	Rajasthan	Bharatpur	Bharatpur RMS Batch
183.	Maharashtra	Nashik	Nashik Rd RMS	242.	Rajasthan	Bhilwara	Bhilwara
184.	Maharashtra	Panaji	Panaji Stg.	243.	Rajasthan	Bikaner	Bikaner RMS/1
185.	Maharashtra	Parbhani	Parbhani Stg.	244.	Rajasthan	Chittorgarh	Chittorgarh
186.	Maharashtra	Pune	Pune RMS	245.	Rajasthan	Churu	Churu RMS
187.	Maharashtra	Ratnagiri	Ratnagiri Stg.	246.	Rajasthan	Falna	Falna
188.	Maharashtra	Satara	Satara Stg.	247.	Rajasthan	Jaipur	Jaipur
189.	Maharashtra	Solapur	Solapur RMS	248.	Rajasthan	Jhunjhunu	Jhunjhunu RMS/batch
190.	Maharashtra	Wardha	Wardha RMS	249.	Rajasthan	Jodhpur	Jodhpur RMS
191.	Maharashtra	Yeotmal	Yeotmal Stg.	250.	Rajasthan	Kota	Kota Jn. RMS
192.	Maharashtra	Kalyan	Kalyan RMS	251.	Rajasthan	Sawaimadhopur	Sawaimadhopur RMS
193.	Maharashtra	Thane	Thane Stg.	252.	Rajasthan	Sikar	Sikar RMS Batch
194.	Maharashtra	Panvel	Panvel Stg.	253.	Rajasthan	Sriganganagar	Sriganganagar RMS/1
195.	MP	Bhopal	SMO Bhopal	254.	Rajasthan	Udaipur	Udaipur
196.	MP	Gwailor	SMO Gwailor	255.	TN	Arakkonam	Arakkonam RMS
197.	MP	Indore	SMO Indore	256.	TN	Ariyalur	Ariyalur Stg.
198.	MP	Itarsi	SMO Itarsi	257.	TN	Chengalpattu	Chengalpattu RMS

258.	TN	Chennai	MBC Airport	318.	UP	Lucknow	Lucknow RMS
259.	TN	Chennai	AMPC Chennai	319.	UP	Mathura	Mathura Jn. RMS
260.	TN	Chennai	Chennai Air foreign	320.	UP	Mau	Mau RMS A
261.	TN	Chennai	MBC Park Town	321.	UP	Meerut	Meerut Cantt RMS
262.	TN	Chennai	Chennai CRC	322.	UP	Mirzapur	Mirzapur
263.	TN	Chennai	Chennai Stg.	323.	UP	Moradabad	Moradabad RMS
264.	TN	Chennai	Chennai PSO/EPP	324.	UP	Muzaffarnagar	Muzaffarnagar RMS
265.	TN	Chidambaram	Chidambaram Stg	325.	UP	Najibabad	Najibabad RMS
266.	TN	Coimbatore	MBC Coimbatore	326.	UP	Noida	Noida HO Stg.
267.	TN	Dharmapuri	MBC Dharmapuri	327.	UP	Raebareli	Raebareli RMS
268.	TN	Dindigul	Dindigul Chennai	328.	UP	Saharanpur	Saharanpur RMS
269.	TN	Erode	MBC Erode	329.	UP	Shahjahanpur	Shahjahanpur RMS
270.	TN	Jolarpettai	MBC Jolarpettai	330.	Uttarakhand	Sultanpur	Sultanpur RMS
271.	TN	Karaikudi	Karaikudi Stg.	331.	Uttarakhand	Varanasi	Varanasi RMS/1
272.	TN	Karur	Karur Stg.	332.	Uttarakhand	Dehradun	Dehradun Stg.
273.	TN	Kumbakonam	Kumbakonam RMS	333.	Uttarakhand	Haridwar	Haridwar Stg.
274.	TN	Madurai	Madurai RMS	334.	WestBengal	Alipurduar	Alipurduar RMS
275.	TN	Mayiladuthurai	Mayiladuthurai RMS	335.	WestBengal	Asansol	Asansol RMS
276.	TN	Nagercoil	Nagercoil RMS	336.	WestBengal	Bankura	Bankura RMS
277.	TN	Paramakudi	Paramkudi Stg.	337.	WestBengal	Berhampore	Berhampore (B) RMS
278.	TN	Pollachi	MBC Pollachi	338.	WestBengal	Burdwan	Burdwan RMS
279.	TN	Pudukottai	Pudukottai	339.	WestBengal	Durgapur	Durgapur RMS
280.	TN	Salem	MBC Salem	340.	WestBengal	Howrah	Howrah RMS
281.	TN	Tenkasi	Tenkasi Stg.	341.	WestBengal	Kharagpur	Kharagpur RMS
282.	TN	Thanjavur	Thanjavur RMS/1	342.	WestBengal	Kolkata	Kolkata RMS
283.	TN	Tindivanam	Tindivanam RMS	343.	WestBengal	Kolkata	Kolkata AP Stg.
284.	TN	Tirunelveli	Tirunelveli RMS	344.	WestBengal	Kolkata	Kolkata AP Stg. Fgn.
285.	TN	Tirupapuliur	Tirupapuliur RMS	345.	WestBengal	Malda	Malda RMS
286.	TN	Tirupur	MBC Tirupur	346.	WestBengal	Panskura	Panskura RMS
287.	TN	Tiruvannamalai	Tiruvannamalai Stg	347.	WestBengal	Purulia	Purulia RMS
288.	TN	Tiruvarur	Tiruvarur Stg.	348.	WestBengal	Ranaghat	Ranaghat RMS
289.	TN	Trichy	Trichy RMS/1	349.	WestBengal	Sainthia	Sainthia RMS
290.	TN	Tuticorin	Tuticorin RMS	350.	WestBengal	Sealdah	Sealdah RMS
291.	TN	Udagamandalam	Udagamandalam	351.	WestBengal	Siliguri	Siliguri RMS
292.	TN	Vellore	Vellore RMS	352.	WestBengal	Port Blair	
293.	TN	Villupuram	Villupuram RMS	353.		1 CBPO	
294.	TN	Virudhunagar	Virudhunagar RMS	354.		2 CBPO	
295.	TN	Vridhachalam	Vridhachalam RMS				
296.	UP	Agra	Agra Fort RMS				
297.	UP	Aligarh	Aligarh RMS				
298.	UP	Allahabad	Allahabad RMS/1				
299.	UP	Azamgarh	Azamgarh RMS A				
300.	UP	Banda	Banda RMS				
301.	UP	Barabanki	Barabanki HO Stg.				
302.	UP	Bareilly	Bareilly RMS				
303.	UP	Basti	Basti RMS A				
304.	UP	Deoria	Deoria RMS A				
305.	UP	Etawah	Etawah RMS				
306.	UP	Faizabad	Faizabad RMS				
307.	UP	Farrukhabad	Farrukhabad RMS				
308.	UP	Ghaziabad	Ghaziabad CSO				
309.	UP	Gonda	Gonda RMS A				
310.	UP	Gorakhpur	Gorakhpur RMS/1				
311.	UP	Jaunpur	Jaunpur RMS				
312.	UP	Jhansi	Jhansi RMS				
313.	UP	Kanpur	Kanpur RMS				
314.	UP	Kasganj	Kasganj RMS				
315.	UP	Kathgodam	Kathgodam RMS				
316.	UP	Kheri	Kheri RMS				
317.	UP	Khurja	Khurja Jn. RMS				

**MINUTES OF THE HOC WORKSHOP ON NETWORK  
REDESIGN FOR FIRST CLASS MAIL HELD ON 15<sup>TH</sup>  
APRIL, 2011 AT BANGALORE & 10<sup>TH</sup> MAY 2011 AT  
NEW DELHI**

A workshop was held on 15<sup>th</sup> April 2011 at Bangalore on Network Redesign for first class mail which was chaired by Secretary (Posts) and attended by the following participants:

- i) Ms. Manjula Prasher, Member (Operations)
- ii) Ms. Kalpana Tewari, CGM (MB)
- iii) Ms. Yesodhara Menon, CPMG Karnataka
- iv) Shri Faiz-Ur-Rehman, CPMG Maharashtra
- v) Ms. Shanthi Nair, CPMG Tamil Nadu
- vi) Ms. Karuna Pillai, CPMG A.P. Circle
- vii) Ms. Humera Ahmed, CPMG Gujarat
- viii) Ms. Rameshwari Handa, CPMG Delhi
- ix) Shri S.K. Chakraborty, CPMG West Bengal
- x) Col. Kamlesh Chandra, CPMG U.P.
- xi) Shri Rishikesh, Director (Mail Management)
- xii) Consultants from Mckinsey & Company led by Mr. Paul-louis Caylar, EM



2. Another workshop on the subject was held on 10<sup>th</sup> May 2011 in New Delhi, which was chaired by Secretary (Posts) and attended by the following participants:

- i) Ms. Manjula Prasher, Member (Operations)
- ii) Ms. Kalpana Tewari, CGM (MB)
- iii) Shri Monojit Kumar, CPMG, Assam
- iv) Shri Anil Kumar, DPS (BD), Bihar
- v) Shri Vinod Kumar Verma, DPS (HQ), Chhattisgarh
- vi) Ms. Indu Gupta, CPMG, Haryana
- vii) Shri S.C. Jarodia, CPMG, H.P.
- viii) Ms. Anjali Devaaher, CPMG, Uttarakhand
- ix) Shri John Samuel, CPMG, J & K
- x) Shri K.K. Sinha, PMG (BD), Jharkhand
- xi) Shri H.K. Sharma, PMG, PMG Northern Region, Kozhikode, Kerala
- xii) Shri S. Gauriar, CPMG, MP
- xiii) Shri A.N. D. Kachari, CPMG, NE
- xiv) Ms. Hilda Abraham, CPMG, Punjab
- xv) Shri K.L. Khanna, CPMG, Punjab
- xvi) Shri R.R.P. Singh, CPMG, Rajasthan
- xvii) Shri S. Sarkar, Director, PSCI, Ghaziabad
- xviii) Shri A.R.A. Sah, Addl. DG, APS
- xix) Shri Rishikesh, Director (Mail Management)
- xx) Consultants from McKinsey & Company led by Mr. Thomas Netzer)

3. The various aspects relating to the proposed network for first class mail, such as network integration, delivery norms, intra-city network structure and pan-India network topology, were discussed during the two workshops. The decisions taken with respect to these aspects are delineated as under:

3.1 Network Integration : It was agreed that the first class domestic ordinary as well as registered mail would be fully integrated across collection, delivery and transport, and would be co-located for the purpose of sorting. It was also agreed that First Class domestic as well as International ordinary mail (inbound) would be fully integrated for the purpose of sorting, transport (within the country) and delivery. Similarly, First Class domestic ordinary mail and International ordinary mail (outbound) would be fully integrated for sorting (except at International mail hubs/Offices of Exchange), collection and transport (within the country).

3.1.1 It was agreed that First Class domestic registered mail as well as International registered mail (inbound) should be fully integrated across sorting, transport (within the country) and delivery. Further, first class domestic registered mail and International registered mail (outbound) would be fully integrated in sorting (except at International hubs/OEs), collection and transport (within the country).

3.1.2 It was decided that First Class domestic registered mail and domestic Speed Post mail should

be kept separate for the purpose of sorting and transport, and may have the option of separate delivery networks. It was also decided that for the purpose of sorting, while keeping the registered and Speed Post mail separate, they could be co-located if the facility is near the airport.

3.1.3 It was agreed that First Class domestic ordinary mail as well as second class domestic ordinary (non-parcel) mail would be co-located for sorting, will be kept separate for transmission and would be integrated for delivery. It was also agreed that first class domestic ordinary mail and second class domestic ordinary (parcel) mail would be co-located in sorting wherever the volumes are low, would be integrated with First Class or Second class for transmission between cities where sorting is co-located, and would also be integrated in delivery except for such beats with consistently high parcel volumes which may require a separate delivery network for parcels.

3.2 The integrated network described above would, however, be subject to availability of adequate space for this purpose. As it is the ideal scenario, all attempts should be made to achieve the same as far as possible.

4. Delivery Norms : During the workshop, the issue of delivery norms for First and second class mail was also discussed. It was agreed that there was a need to redefine delivery norms and accordingly, the following delivery norms for first and second class mail were agreed to :

- a) TD (First Class ordinary and registered mail): D+1
- b) Between metro cities (First Class ordinary and registered mail) : D+1 (with defined booking cut-off by each city)
- c) Between capital cities (First Class ordinary and registered mail) : D+1 (with defined booking cut-off by each city and except for such capital cities with no direct air connection for which the delivery norm could be D+2)
- d) Between urban centres (cities) (First Class ordinary and registered mail) : D+2 (with defined booking cut-off by each city)
- e) From rural to rural areas (First Class ordinary and registered mail) : D+3
- f) All Second Class mail : D+2 to D+5

5. Intra-City Mail Network : A detailed presentation explaining the proposed structure of intra-city mail network was made in the workshop. It was decided that the Department would strive to have one integrated sorting centre for one mail product in a city, i.e. one sorting facility for First Class Ordinary Mail (both domestic and international as appropriate), First Class Registered Mail (both domestic and international as appropriate), Second Class Non-Parcel Mail and Second Class Parcels if volumes are low.

5.1 It was also agreed that the integrated facility should preferably be located close to the airport. In case no airport exists in the city, the integrated facility could be located close to the main railway station or any other appropriate location. Circles may assess the space requirement for an integrated facility using the estimator tool provided by the project team as part of the workshop document.

5.2 In the meanwhile, Circles should work out the consolidation plan, for the cities in which multiple sorting facilities co-exist, with the objective of reducing the number of facilities (including MBCs/BPCs) as per the network integration plan indicated in para 2 above. Once consolidation is done, the Project Team would assist the Circles concerned in improving the operational processes in the sorting facilities in cities where pilot is to be undertaken. A plan for roll out of optimized processes in other cities would also be drawn together with the Circles.

6. Pan-India Mail Network : During the workshop, the details of the proposed structure of pan-india mail network were shared and the concept was explained to the participants. It was decided that the structure of the redesigned pan-India network for first class mail would be as under:

6.1 The First Class Mail Network would follow a 2 tier structure of mail offices under the redesigned set up ; (i) Level – 1 Mail Offices, which would be allowed to close bags to each other and (ii) Level-2 Mail offices, which would be only allowed to close bags and receives bags from their parent L1 mail office and Level-2 mail offices falling under the same parent level-1 mail office.

6.2 Level-2 mail offices will close 2 bags for their parent L1 mail office : One bag containing the mail meant for delivery in the catchment area of the L1 mail office, and another bag containing the mail meant for delivery outside its own catchment area as well as outside the catchment area of the parent L1 mail office and of the L2 mail offices mapped to the same parent L1 mail office.

6.3 In order to eliminate / minimize the instances of back-routing of mail, and based on the feedback from the Circles, it was further decided that selected L2 mail offices in a Circle would be permitted to close bags for selected L1 (other than their parent L1 office) and L2 (other than L2 offices mapped to the same parent L1) offices within the Circle. However, such bags closed by L2 offices should be routed as forward bags through the L1 city of the destination L2 mail office. Similarly, such bags closed by L1 offices should be routed as forward bags through the L1 city of the destination L2 mail office. Each Circle would keep the number of destinations for which such bags are to be closed to the bare minimum and sent complete details of such offices to the Directorate for approval. In no cases, direct bags would be closed by post offices for

any other mail office than the L1 or L2 mail office to which they are mapped.

6.4 The list of finalized L1 mail offices in each circle was agreed upon in the workshop and is enclosed. It was also decided that the L2 to L1 mapping as shown in the workshop document will be sent back to Circles so that they could change the mapping of L2 to L1 mail offices, if required, in the wake of the decision taken to allow all L2 mail offices mapped to the same L1 to close bags for each other. It may be noted that no further request for increase in number of L1 mail offices in any Circle would be entertained. The list of L1 and L2 mail offices and their current mapping is being sent to the Circles by e-mail along with the minutes of the workshop.

6.5 It was agreed that Circles would also review the number of existing L2 mail offices and propose closure/merger of such offices which may not be required and closure of which would not impact the quality of operations.

6.6 It was decided that Circles would review the functioning of MBCs and BPCs, especially in terms of functional overlap, and rationalize their numbers.

6.7 The implementation plan for the proposed network redesign for first class mail was shared with the Circles and agreed upon. It was also decided to migrate to the new network with effect from 1-7-2011. All Circles would validate/suggest modifications in the mapping of L1 and L2 mail offices (being sent by e-mail) and send the same by e-mail latest by 19-5-11.

7. Performance Monitoring Mechanism for First Class mail : During the workshop, it was agreed to create a performance monitoring system for First Class mail in terms of KPIs through a combination of manual test letters, electronic test letters, direct field collection, collection by audit teams and systems extract.

7.1 It was agreed to start the test letter program with the metros in the first wave, and then extend it to the capital cities, and subsequently to the 3 biggest mail offices in each Circle. It was also agreed to have an external agency engaged to manage the test letter program. The RFP for test letter programme is to be finalized by 30-4-2011.

7.2 It was agreed to incorporate performance monitoring for First Clas mail (using a scorecard concept similar to Speed Post) in the fortnightly MNOP VCs. The proposed test letter program in the metros would commence on July 1<sup>st</sup>, 2011 and First Class mail performance monitoring will be included in the MNOP VC beginning July 2011.

8. Intra-Circle Hubs for Speed Post : During the workshop, the concept and yardsticks adopted for creation of an intra-Circle hub was shared with the Circles. It was also agreed that the current list of intra-

Circle hubs for the Circles which participated in the workshop should be frozen as per the agreed number. It was agreed to freeze the current list of intra-circle hubs in each circle who participated in the workshop.

9. Roll-out of Speed Post Performance Monitoring, First Class Mail processes & Delivery process Optimization : During the workshop, the issue of bringing more sorting hubs under the performance monitoring mechanism through the VCs was discussed. The matter relating to pilot and roll out of processes for first class mail and delivery of mail were also discussed.

9.1 The proposed timeline for the roll-out of process improvements in delivery Pos, First Class sorting facilities and Speed Post hubs was agreed upon.

9.2 With respect to the roll out of delivery process optimization, it was decided that a training program would be organized with a view to transfer the requisite knowledge to circles, give 'hands-on' training and enable other circles to commence the pilots immediately before the project team visits these cities.

10. Heads of Circles may initiate requisite action on all aspects delineated above.

The workshop ended with a vote of thanks to the Chair.

No. 31-03/2009-D

Dated 2-8-2011

To

All Heads of Circles

Sub : Information under RTI Act 2005

Applications dated 5<sup>th</sup> July 2011 have been received from Sh. D. Theagarajan, Secretary General, FNPO, 10/11, Nellore Appar Street, Bharathipuram, Chennai – 600 044 seeking information on the following points:

In Contn. P.No.15

statutory rules and therefore, there is no question of ignoring the same for the purpose of MACP.

IF) IGNORE ALL UNCOMMUNICATED AVERAGE BENCH MARKS FOR MACP AS JUDICIAL VERDICT

Orders for communication of entries in confidential report already exist effective from the reporting year 2008-09. MACP is effective from 01.09.2008 and the Screening Committee is required to take into account the grading of last five years. Keeping in view the writing of CR's as Average in most of the cases, the Department considered the issue and ordered for constitution of Scrutiny Committee to review the entries in CRs of five years. The reassessed grading was required to be approved by the Director concerned before the revised grading is taken note of by the Screening Committee. The existing guidelines issued by the DoPT provide for communication of ACRs of prior to 2008-09 below benchmark for promotion & seeking represen

Point 1 : What is the operational cost of each Speed Post article before re-structuring and what is the present operational cost of Speed Post article. Details may be supplied.

Point 2 : What is the operational cost of 1<sup>st</sup> class mail and Registered mail at present? What will be the future operational cost of the same?

Point 3 : Out of 89 Speed Post Processing Centres, how many are under the control of SSP/SP and how many centres are headed by SSRM/SRM, furnish details.

Point 4 : Furnish the details of number of out-sourcing official/number of companies working in Speed Post Processing Centres, such as in Chennai, Mumbai & Bangalore.

Point 5 : Furnish the details of

i. Number of Speed Post articles booked for the last three months through counter

ii. Number of Speed Post articles booked for the last three months under BNPL.

2. Information pertaining to Point No. 3 & 5 may be provided directly to the applicant. CPMG, TN, Maharashtra & Karnataka may also provide information on Point No. 4

(RISHKESH), Director (Mail Management)

Copy to :

ADG Costing & rates section : The information with respect to Point No. 1 & 2 regarding operational cost in respect of Speed Post articles and 1<sup>st</sup> Class mail and Registered mail may be provided to the applicant directly.

tations. The issue is therefore being examined in the light of the said guidelines and use with which scrutiny committee's were ordered to be constituted and a clarification on the issue will follow shortly.

24. Stop attack on Union office bearers by misusing Rule 37 transfers and Rule 9 of CCS (CCA) Rules. Dispose all Rule 9 (Pension rules) disciplinary cases and review petition cases pending at Directorate years together.

As regards misuse of Rule 37, specific instances may be brought to the attention of the Directorate to enable the Directorate to examine the individual case

No. 137-38/2011-SPB-II

25. Denying the legitimate right of employees to avail holidays & Sundays by compelling them to attend frequent meetings / Melas arranged by the department.

Suitable instructions will be issued to all concerned.

## 25 POINT CHARTER OF DEMANDS SERVED BY JCA - BRIEFS

16. Ensure full fledged functioning of newly formed Postal Accounts Offices by providing adequate staff strength and accommodation. Rectify the anomaly caused due to promotion of Group 'D' official to the cadre of LDC after 2006. Restore the residency period of three years in respect of JA to SA promotion retrospectively w.e.f. 13.12.2006. Grant MACP to those joined in Sorter cadre treating LDC as entry grade as the Sorter grade has been defunct since 2000.

(i). The case has been examined in details and it has been decided with the approval of Secretary(P) that further opening of Postal Accounts Offices, when the department is on the threshold of a major technological change, will serve no purpose. The issue will be reviewed after the new technology is in place.

(ii). The situation cannot be termed as anomaly because both of them i.e. Group 'D' and Sorters have been promoted to LOC cadre under different quotas of prescribed in the RRs of LOC. Therefore, no comparison can be made between the two situations and hence there is no anomaly.

(iii). The service condition of 6 years prescribed for promotion of JA to SA Rules vide Notification dated 26.6.09. The revised provision will always take effect from the date of publication of the notification in the official Gazette. Therefore, the demand for giving the benefit retrospectively from 13.12.2006 cannot be accepted. (iv), The benefit of financial upgradation under MACP scheme is being allowed with reference to the entry grade of the official. Therefore, in the cases of Sorters, their entry grade will be only Sorter cadre for the purpose of MACP scheme.

No. 202(3)/2011/PA Admn.II/66

17. Counting of past services rendered by erstwhile RTPs for promotions and MACP.

As per Para 9 of Annexure I to order on MACPS issued under No. 4-7 j(MACPSj2009-PCC dated 18 Sep 2009, the regular service for the purpose of MACPS commences from the date of joining of a post in direct entry grade on a regular basis either on direct recruitment basis or on absorption/re-employment basis. Service rendered on adhoc contract basis before regular appointment or pre-appointment training shall not be taken into consideration. Therefore, there is no issue of counting of past service rendered by erstwhile RTPs for MACP.

In order to fill up the vacancies in the Group C posts in Army Postal Services (APS), which are required to be manned by officials in the rank of Postal Assistants/ Sorting Assistants, this Department had introduced a scheme vide letter NO.97-5j83jSPB.I, dated 4.6.83 to enable candidates from the Reserve

Training Pool (RTP) of Postal Assistants (PAs)/ Sorting Assistants (SAs) to opt for service in Army Postal Services (APS). The officials who opted to serve in APS were brought on to be appointed as PA/ SA for short period and then deputed to the APS.

2. The RTP candidates deputed to APS were eligible to get the benefit of regular appointment in the Civil Post from the date from which their immediate junior was appointed on a regular basis in the Civil Post. In cases where RTP candidates were appointed initially on adhoc basis in the civil and then deputed to the APS, a suitable order of regular appointment was required to be issued as and when it became due. RTP has since been abolished w.e.f. 4.3.86.

3. The TBOP scheme, which was implemented with effect from 30.11.1983 provides that all officials belonging to basic grades in Group 'C' and Group 'D' to which there is direct recruitment either from outside and/or by means of limited competitive examination from lower cadres, and who have completed 16 years of service in that grade will be placed in the next higher grade.

4. Hon'ble Supreme Court in C.A.No.5739 of 2005 in the case of Val Vs Shri Mathivanan vide their judgement dated 9.6.2006 held that the official who had completed 16 years of service (after taking into account his adhoc service rendered in APSI) would be entitled to the benefit of paragraph 1 of TBOP scheme. It is based on the fact that paragraph 1 of the scheme does not provide for regular service for grant of TBOP. They had also observed that "it was not a case where promotion to the higher post is to be made only on the basis of seniority."

5. In view of the dismissal of Civil Appeal the judgement was implemented in the case of Shri Mathivanan. It was brought to the notice of the Directorate that a number of cases had been filed by the officials who have rendered adhoc service in APS seeking the benefit of above stated Apex Court order in their cases also. The Department considered the matter in consultation with DOPT and D / a Legal Affairs.

6. Keeping in view the Apex Court's decision in M.Mathivanan's case and the fact that TBOP is not to be granted on the basis of seniority, it was decided to extend the benefit of the Apex Court's order to similarly placed serving officials. The TBOP scheme now stands withdrawn w.e.f. 1.9.2008 after introduction of Modified Assured Career Progress Scheme (MACPS).

7. As regards the demand of the Service Union that the past services rendered by RTP officials should be recognized as regular service for all purposes, it is stated that promotions are made as per the provisions contained in the Recruitment Rules. As per the Recruitment Rules, only regular service can be taken into consideration for promotion.

No. 137-38/2011-SPB-II

18. Implement Apex Court Judgement in case of RRR Candidates in true spirit and extend to all approved RRR Candidates awaiting for absorption.

The object of the Scheme for Compassionate Appointment is to render immediate assistance to the family of a Government servant, who dies in harness or retires on invalidation on medical grounds leaving his/her family in financial crisis. Such appointments can be provided only to fill upto 5% of vacancies for direct recruitment. Appointment on compassionate grounds is made strictly in accordance with the guidelines laid down by the Deptt. of Personnel & Training, which is the nodal Ministry in the matter. The Department of Posts is also following these guidelines while making compassionate appointments. As per the judgement of the Supreme Court of India referred here, 202 respondents, who were wait-listed candidates of Tamil Nadu Circle, were given compassionate appointment only on humanitarian ground. The Apex Court has also clearly held in the case that this judgement should not be treated as precedent for the purpose of any other case or cases. Therefore, this judgement of the Apex Court is not applicable in the other cases.

No. 37-56/2009-SPB-I/C

19. Stop Harassing and victimization of innocent officials under contributory negligence factors. Implement the true spirit of Govt. orders and Volumes and no recovery should be made if the concerned is not directly responsible for the loss sustained to the department.

In this regard, Department, vide letter no. 14013/03/20 IO-VP dated 22.6.2011, has issued instructions to all the Heads of Circles. (copy enclosed)

No. 14013/03/2010-VP

20. Stop discrimination towards PO & RMS Accounts Cadre, Create separate cadre and earmark percentage of posts for norm based promotions in the same cadre, Count Special Allowance for fixation on promotion, Withdraw the recovery imposed on Postman Pay fixation and drawal of bonus to GDS. Restore the date of passing the Accountant examination for according LSG promotions instead date of entry in PA cadre.

(A). COUNT SPECIAL ALLOWANCE TO PO&RMS ACCOUNTANTS FOR FIXATION ON PROMOTION

PO& RMS Qualified Accountants were entitled to Special Pay of Rs. 180 per month (doubled after 6<sup>th</sup> CPC) in lieu of higher pay scales. Special pay was being taken into account for fixation of pay on promotion to higher posts. With effect from 01.08.97, special pay has been termed as Special Allowance due to which, it is not being taken into account for fixation of pay on promotion. As per clarification No. 18 on ACP issued vide DOP&T OM No. 35034/1/97-Estt. (D) Dated 10.02.2002, special pay granted in lieu

of higher pay scales is counted towards fixation of pay on granting financial upgradation under ACP Scheme. This benefit has been extended to JAO in Department of Posts, who are awaiting promotion after passing the JAO examination, and is counted in fixation of pay on their regular promotion to JAO cadre vide DOP&T UO No. 296/US (Estt. D)/06 dated 28.08.2006.

Reckoning of Special Pay/such allowances for the purpose of pay fixation after 5<sup>th</sup> CPC is pending in the Standing Committee of the National Council. The minutes of NAC dated 12.12.2009 are read as under:-

“Regarding reckoning of special allowance and qualification pay at the time of fixation of pay in the revised pay structure, the staff side demanded that the same should have been taken into account while fixing the revised pay of the concerned Government servants. JS (Per) stated that this was not provided for in the CCS (RP) Rules, 2008. In this context, Members of staff side demanded that rule should be modified to allow reckoning of special allowance/qualification pay. JS (Pers) enquired about the procedure followed at the time of implementation of 5<sup>th</sup> CPC recommendations. Responding to this, Staff side stated that an item pertaining to reckoning of such allowances/ pay for the purpose of pay fixation after 5<sup>th</sup> CPC was pending in the standing committee of the National Council. In this context, JS (Pers) observed that CCS (RP) Rules, 2008 have no provision for the purpose and there is no precedent on the matter since item raised by staff side after implementation of 5<sup>th</sup> CPC recommendations is still pending in the standing committee. Logically the present issue could be taken up depending on the final decision on the item pending in the Standing Committee.”

The status on treatment of special allowance has been conveyed vide this office letter No. 2-10/99-PAP (PCC) dated 28.04.2009 which also finds a mention that the issue is subjudice before CAT Ernakulam Bench and High Court of Karnataka.

(B) WITHDRAW THE RECOVERY IMPOSED ON POSTMAN PAY FIXATION

Government of India, Ministry of Finance, Department of Expenditure vide Notification dated 30.09.1997 notified the pay scale of Postman/Mail Guards as Rs. 2750-4400 (with two advance increments) with effect from 01.01.1996 on acceptance of the recommendations of 5<sup>th</sup> CPC. The benefit of two advance increments @ Rs. 70 was to be given only at the initial stage raising their basic pay from Rs. 2750 to Rs. 2890. With effect from 10.10.1997, the pay scale recommended by the 5<sup>th</sup> CPC for Postman and Mail Guards was modified to Rs. 3050-75-3950-4590.

The pre-check of pay fixation having been dispensed with on the payment of arrears on account of implementation of the 5<sup>th</sup> CPC, there were chances of overpayments, therefore, MOF vide OM

No. 50(2)97-IC-I dated 14.07.1997 prescribed an undertaking to be obtained from all the officials in case of overpayments it will be refunded by them. Orders enclosing the details of undertaking were issued/ circulated to all Head of Circles vide Directorate Letter No. 23-8/PE-I (PCC) Part I dated 15.10.1997.

Two advance increments with Pay Scale of 2750-4400 were to be taken into account at the initial stage for fixation of pay in the revised pay scale but Circles erroneously took them into account at every stage in the pay scale of Rs. 2750-4400 and 3050-4590 which resulted in overpayments.

When orders for recovery were issued by Circles, All India Postman & Group D employees Union filed OA 283/03 before Principal Bench, demanding the relief of stoppage of recovery of overpayments. Hon'ble Tribunal passed the final order on OA No. 283/03 on 13.09.2004 - " .... respondents would be within their rights to affect recovery from the applicants in case they had submitted their undertakings in terms of OM dated 14.10.1997. Thus the OA is disposed off with directions to the respondents to verify from their records whether the applicants had submitted undertakings in terms of OM dated 14.10.1997, if so, they could be entitled to effect recoveries of excess payments. If not, respondents would not be entitled to affect any recovery and in case they make any recoveries so far, they same shall be refunded to the applicants. It is further directed that the requisite action may be taken by the respondents as per above directions expeditiously within a period of two months from the date of communication of these orders. No Costs." In compliance to the Hon'ble CAT directions, the recovery of overpayments was to be refunded to the officials who had not given the undertakings. Department has refunded about Rs. 56.31 Lakhs. As responsibility to obtain the undertakings was with DDO, therefore, DDOs were held responsible for not obtaining the undertakings and Directorate vide its Order dated 25.11.2004 directed the Heads of Circles to recover the loss to the Department from the DDOs who failed to obtain the undertakings and perform their duty. Officials of Pune HO filed OA No. 176/2007 and All India Postal Employees Union Class III-C and others filed OA No. 707/2007 before CAT Mumbai Bench Mumbai against the recovery from the officials who failed to obtain the undertakings. Outcome of the OAs is still awaited.

#### C) DRAWAL OF BONUS TO GDS

Productivity Linked Bonus (PLB) for P&T employees was introduced in the year 1980 after an agreement was reached between the Department and Staff Side of the Department Council of JCM. When the scheme of PLB for Departmental employees was introduced in the year 1980, the issue of extending the payment of similar incentive to ED employees now called as Gramin Dak Sevaks was examined and the bonus payable to GDS was termed as ex-gratia payment.

They were allowed a flat rate of monthly wage of Rs. 75. This adhoc payment fixed initially was intended to provide substantial motivation to the ED employees for achieving higher productivity and improving the quality of service. The ceiling of Rs. 75 was enhanced to Rs. 130 during the year 1985-86 and to Rs. 240 for the accounting year 1986-87. A comparison of the bonus paid to GDS vis-a-vis departmental employees during the year 1979-80, 1986-87 & 2007 -08 is given below:-

Sr. Year	Category Year	Nature of Year
No. of Staff 1986-87	incentive 2007-08	1979-80
1. Whole	Productivity Rs.1600x34	Rs. 750x19 Rs.3500x60
4 = Rs. 468.75	time days/30.4	linked days/30.4
	department = 2796	Bonus =6908
2. Gramin Rs. 240x34	Adhoc Rs.2500x60	Rs. 75x19
days/30.4	Dak Sevaks days/30.4	payment days/30.4
= Rs. 46.89	= Rs. 268	incentive = Rs. 4934

Comparison indicates that during the inception year 1979-80, departmental employees were paid Rs. 468.75 and GDS were paid Rs. 46.89. There was never a parity right from the very beginning. Ministry of Finance, Department of Expenditure revised the calculation ceiling for payment of PLB for departmental employees from Rs. 2500 to Rs. 3500. This order of the Ministry of Finance dated 10 Oct 2008 was communicated to its subordinate units on 15.10.2008 intimating revised calculation ceiling applicable to regular Central Government employees only.

The GDS Committee appointed by the Department also examined the issue of PLB and made recommendation vide Para 12.15.2. The Committee suggested that the ex-gratia for GDS may be calculated by limiting the average TRCA plus DA to 50% of the ceiling fixed for the lowest category of departmental employees. However, the Department while taking a liberal view in the matter recommended higher ceiling of Rs. 2500 for calculating ex-gratia payment to GDS. The demand of the Union that they should be treated at par with the departmental Central Government employees for the purpose of calculation of the bonus cannot be considered because the departmental employees of the Central Government work for a full 8 hours whereas the GDS are engaged from 3 hours to 5 hours and their productivity cannot be equated with the productivity of the departmental employees and moreover, the productivity index is calculated by

dividing the total workload with the total staff strength arrived at by giving full weightage to departmental employees and 50% weightage to GDS. In view of this, the calculation ceiling of Rs. 3500 as demanded by the GDS Union cannot be agreed to.

No.I-2/2011-PCC

PO RMS Accountant cadre is under the Administrative control of Postal Divisions/Regions/Circles and not under the PA Wing. Hence, item does not relate to PA Wing.

No. 202(3)/2011/PA Admn.II/66

Restore the date of passing the Accountant examination for according LSG promotions instead of date of entry in PA cadre.

The existing Recruitment Rules of 1976 for the posts of Lower Selection Grade (LSG) in Accounts line in respect of Posts Offices and Railway Mail Service (POs and RMS) offices stipulates that these posts will be filled by the clerks (Postal Assistants (PAs)/ Sorting Assistants (SAs)) with 10 years regular service in the grade who have passed the POs and RMS Accountants Examination.

2. Therefore, for filling up of the posts of LSG (A/cs) in PO & RMS offices, the eligibility of the officials for consideration has to be decided as on the crucial date on the basis of their seniority in the feeder grade subject to the fulfillment of educational qualifications etc., if any, prescribed in the Recruitment Rules, irrespective of the date/ year when the prescribed qualification was acquired in the past. Therefore, while considering promotions to LSG (A/ cs), the eligibility list of such PAs/ SAs who have passed the Accountant's examination by the crucial date prescribed for assessing the eligibility will have to be prepared based on their seniority in the PAI SA grade.

No. 137-38/2011-SPB-II

21. Enhance the LR strength on all cadres to the extent of 20% and fill up all vacant LR posts. P/Estt.

22. Ensure prompt grant of Child Care Leave as per the liberalized orders, unnecessary hurdles put forth should be dropped.

Necessary instructions have been issued to all Circles vide Dte letter No. 51-3/2011-SPB.II dated 15.6.2011.

No. 137-38/2011-SPB-II

23. Review the MACP clarificatory orders and rectify the issues like, non drawal of special allowance on acquiring MACP, wrong interpretation of IIIrd MACP to departmental promotes only after 30 years, Counting as double promotions as Group D & Postmen even in the case of promotion to Postman on GDS quota, non counting of training period for MACP, ignore promotions acquired on deptl. exam for MACP, ignore all uncommunicated average

bench marks for MACP as per Judicial verdict. Ensure prompt holding of DPCs at Circle and Divisional level as per DOP&T latest instructions. Grant of Grad pay 1900, 2000 with effect from 01.01.2006 to those Group D (MTS) who were given TBOP/BCR before 1-1-2006.

(A) REVIEW MACP CLARIFICATORY ORDERS AND RECTIFY THE ISSUES LIKE NON DRAWAL OF SPECIAL ALLOWANCE ON ACQUIRING MACP

The issue relates to non-drawl of special allowance of Rs. 360 to PO&RMS Accountants on acquiring financial upgradation under TBOP/BCR/MACP. The issue is being examined in consultation with IFW.

(B) WRONG INTERPRETATION OF 3RD MACP TO DEPARTMENTAL PROMOTEE ONLY AFTER 30 YEARS

The existing orders on MACPS provide for counting of regular promotions & financial upgradations except those provided to be ignored under Para 5 of Annexure 1. Para 5 provides that "promotions earned/upgradation granted under the ACP Scheme in the past to those grades which now carry the same grade pay due to merger of pay scales/upgradation of posts recommended by the Sixth Pay Commission shall be ignored for the purpose of granting upgradations under Modified ACPS." DOPT has now clarified that promotions earned/upgradation granted under the ACP Scheme in the past to those grades which now carry the same grade pay due to merger of pay scales/upgradations of posts recommended by earlier pay commissions shall also be ignored provided the posts have been merged and RRs are notified.

Para 28 clearly provides that 3<sup>rd</sup> financial upgradation will be given from the date of 2<sup>nd</sup> regular promotion/ financial upgradation or 30 years from the date of entry, whichever is earlier. Therefore, the orders are quite clear and do not provide any room for wrong interpretation.

(C) COUNTING AS DOUBLE PROMOTIONS AS GROUP D & POSTMAN EVEN IN THE CASE OF PROMOTION TO POSTMAN ON GDS QUOTA

Gramin Dak Sevaks are outsiders and on their absorption to regular departmental post in erstwhile Group D now upgraded to MTS Group C or Postman, the date of entry is to be reckoned from the date they join in departmental post on regular basis as per Para 9 of Annexure 1.

(D) NON- COUNTING OF TRAINING PERIOD FOR MACP

Para 9 of Annexure I provide in clearest term that pre-appointment training shall not be taken into reckoning.

(E) IGNORE PROMOTIONS ACQUIRED ON DEPTL EXAM FOR MACP

Where the RRs provide for promotion by way of examination, the same are promotions under the

Contd. P.No.11

## GENERAL SECRETARY'S LETTER

1<sup>st</sup> July 2011 – Final round of meeting was held with the Secretary Department of Posts and agreement was reached to defer the strike.

### INFORMATION SOUGHT UNDER RTI ACT

Our union has sought information from our Department under RTI Act. This is published elsewhere.

### MEETING WITH NUR 'C' LEADERS AT KOLKATA

The GS met FNPO leaders of WB Circle at Kolkata on 25-7-2011. Sri P.G. Dutta Banik, AGS NUR 'C', Sri Deepak Mukherjee, Working President NUR C, Sri Sekhar Mukherjee, CS P IV Sri Sunil Bose, Ex-CS P IV, Sri Sandeep Bose, CS R IV, Sri Primitava Ghosh, Divisional Secretary, Air Mail Stg. Dn. And veteran leader Sri B.M. Ghosh. The GS discussed post strike issues with them.

### BIHAR CIRCLE CONFERENCE

Bihar Circle conference was held in Narkathiya Ganj on 26 and 27 July 2011. The following addressed the open session. S/Sri Pradeep Singh, Sitaram Pandey, D.K. Mishra, Deepak Mukherjee and GS NUR 'C', Sri Yedunandan Singh placed the Biennial Report. Biennial report was adopted unanimously. Sri Yedunandan Singh was re-elected as Circle Secretary.

Sri Rahul and Sri Madhav Singh made good arrangements for the conference.

### MEETING WITH UP LEADERS

The GS met Sri R.K. Tripathi, CS UP Circle, Sri A.H. Siddique, GS R IV at Lucknow on 28-7-2011 and discussed post-strike matters.

### MEETING WITH SECRETARY (P)

On 29-7-2011, the GS R III and GS P III met the Secretary Posts and discussed the following issues:

1. Maladministration of the SP Beed Dn. Maharashtra Circle.

2. Cadre Re-structuring.

### MEETING WITH MEMBER (O)

The GS R III met the Member (O) on 29-7-2011 and discussed the shifting of Bangalore TD Stg. and CRC to Bangalore city RMS our CHQ intimated Member (O). If the proposal of shifting takes place, local strike in Karnataka Circle is unavoidable. The Member (O) promised that the issue will be discussed with the secretary and a final decision will be taken.

### MEETING WITH CGM, MAIL BUSINESS :

On 29-7-2011 the GS met CGM, Mail Business and pointed out the discrepancies in the OSA order. CGM assured to issue corrigendum.

### MEETING WITH THE DDG (P)

On 29-7-2011, GS R III and GS P III met DDG (P) and requested him to supply approach paper on Cadre Re-structuring DDG (P) assured that the approach paper will be given after consulting other members of the committee.

Yours fraternally,  
(D.THEAGARAJAN)  
General Secretary

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