



# Federation of National Postal Organisations

T-24, Atul Grove Road, New Delhi-110 001

Mob.: 9959538622, e-mail: sivajivasireddy@gmail.com, Web : fnpo.org



**SIVAJI VASIREDDY**

Secretary General

No. 11-1/Tech/SAP/2024

dated 30.01.2024

To  
Dr Sachin Mittal,  
DDG FS,  
Dak Bhawan,  
New Delhi -110001.

Respected Sir,

Sub: - Suggestions for preventive vigilance policy - Reg.

The following suggestions were brought to the notice keeping in view of preventive vigilance measures which will help to reduce frauds in Post offices. The following issues have been raised in the 2022 periodical meeting but there is no progress till date.

**Discontinuing the concept of Impression of Date Stamp in Pass Book.** Many drastic developments took in place in Banking Procedures of India Post and other Financial Institutions. No other Financial Institutions are following the concept of impression like date stamp in Pass Book. Even the IPPB Transactions have been done in Post Offices without the concept of Pass Book. **The Pass Book and impressions in the Pass Book has become the tool for the culprits to fraud, portraying the date stamp impression as authenticity of transaction and deceiving the customers.**

- Date stamp impressions can be modified for back dates also....
- In some fraud cases customers also used to add additional zeros to increase the amount and causing loss for Govt. exchequer and also increasing share of loss recovery to the official in the name of contributory negligence.
- Things are going smoothly based on trust in postal department but nowadays scenarios are changed and even public are involving in defrauding the Government taking the advantage of loopholes in the Rules.

As the system of Banking rapidly changed, authenticity to the Pass Book and impressions in the Pass Book had no meaning in the present trends of Banking that had been practiced in market. Requesting to review the aspects keeping in view of other Financial Institutions and IPPB etc. Otherwise Rules related to fixing responsibility based on the date stamp impression in the name of contributory negligence may be deleted from the departmental volumes.

Contd...2

**Password Mechanism and Roll Assignment**- It was proved with the recent developments that the Password system that had been followed in DOP is not consistent and adhere to the concept of secrecy of password. For example, in present system password will be reset by CPCs/Division's and will be sent through mail to the concerned office where the password privacy of individual was completely violated. The Password reset or change should be completely private matter for the user. **Introduction of Biometric system may be observed in this regard or it should be done through an 'aap' like other financial institutions.**

**HTV Menu issue**: It was communicated that HTV menu was introduced as an exceptional measure and is not be used in routine practice. There is no issue in withdrawing the HTV and in fact it is not required and asked for the menu in multiple handed offices, as there will be a maker of transaction and checker of transaction. But in Single Handed offices the scenario is different and the maker of transactions himself need to check the transaction which is absolutely not rational irrespective of the time factor taken to check. **It has been requested, that keeping in view of maker-checker concept all the single handed POs may be made as double handed which will be perfect in preventive vigilance aspect also.**

**Integration of MC-Mish with POS**: At present the PLI Mc Mish figures have been uploaded separately through CSI Utility Bridge software.

Due to this there is possibility of misappropriation or wrong posting/wrong classification of figures into the Daily account which could be identified during process of reconciliation only. And we are also witnessing some instances of frauds utilizing this lacuna. In case of Mc\_mish the process takes much time to identify any misappropriation or wrong posting of figures as no separate establishment was created or added after decentralization of PLI/RPLI Work.

In this connection it is to request that the process may please be implemented in such a way that the Mc Mish collections and payments to be directly incorporated into the daily account at the time of EOD or Shift end of Point of Sale like Finacle.

Hence my Federation requests the authority to pursue above issues on priority and also requested to make necessary modifications/changes in the software/Rules.

An early action will be highly appreciated.

Thanking you Sir,

Yours sincerely,

  
(SIVAJI VASIREDDY)  
Secretary General

30/1/24