



Federation of National Postal Organisations

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SIVAJI VASIREDDY

Secretary General

No: FNPO/SBCO/APT 2.o/Issues

dated 25.07.2025

To
Sri Subrat Das Ji,
Hon'ble Chairman Postal Services Board &
Secretary Posts,
Dak Bhawan,
New Delhi – 110001

Respected sir,

Subject:- Need for Error-Free Integration of APT with Finacle for Accurate Accounting- Reg

My Federation submits the following for your kind consideration. Before the rollout of APT, the Department of Posts was using SAP for back-office operations and accounting. During the initial phase of SAP implementation, the figures generated in Finacle were manually posted into SAP. Subsequently, from 2019 onwards, Finacle-SAP integration was introduced, eliminating the need for manual posting of POSB figures into SAP.

During the period of manual posting, SBCO units detected numerous accounting discrepancies, including booking of transactions under incorrect Heads of Account, incorrect accounting of amounts, short and excess accounting, and other errors that had the potential to cause financial loss to the Department. These discrepancies were regularly identified and pointed out by SBCO units.

However, after the implementation of Finacle-SAP integration in 2019, such issues were virtually eliminated. The figures generated in Finacle were automatically and accurately reflected in SAP without any manual intervention. Although the Daily Account was generated on the following day (T+1), the system functioned smoothly, reliably, and almost error-free until the introduction of APT in 2025. During this period, there were practically no instances of accounting under wrong Heads of Account, incorrect amounts, or similar accounting discrepancies.

Unfortunately, after the implementation of APT in 2025, there has been a departure from this proven and reliable accounting system. If seamless integration between Finacle and SAP could be successfully implemented with negligible errors, there is no reason why APT cannot be similarly integrated with Finacle. The existing practice of manually fetching figures on the same day may be replaced with the earlier system of automatic end-of-day integration between Finacle and APT. Such an arrangement would make the accounting process virtually error-free and ensure that every transaction is accurately accounted for.

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Experience has consistently shown that whenever manual intervention is introduced into the accounting process, the possibility of accounting discrepancies, omissions, and even misappropriation of public money increases. Even today, employees occasionally receive communications from Divisional Offices seeking clarification on objections reportedly raised by SBCO regarding incorrect accounting of specific amounts in particular Sub Offices on certain dates. In many such cases, these discrepancies come to light only after seven or eight years, by which time the relevant records are either unavailable or have already been weeded out, making verification extremely difficult. If the present system continues, similar situations are likely to recur in future.

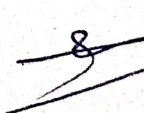
It is also pertinent to point out that following the merger of SBCO Postal Assistants with PA (Post Office), many SBCO units have become severely understaffed, while some have become practically non-functional. In several Head Post Offices, Head Postmasters are compelled to make alternate arrangements only for one or two days in a week, depending upon staff availability. Today, SBCO remains one of the most neglected branches of the Department. Under these circumstances, the present system involving manual intervention is vulnerable to failure and may ultimately result in financial loss to the Department and erosion of public confidence.

In view of the above, our Federation humbly requests that the Department may restore an automated system of accounting by ensuring proper integration of APT with Finacle without any manual intervention. If necessary, the present practice of generating the Daily Account on the same day may be replaced with the earlier and more dependable system of generating the Daily Account on the next day (T+1). While this may involve a one-day delay in account generation, it would ensure complete accuracy, transparency, accountability, and integrity in the accounting process, thereby safeguarding public money and strengthening the financial management system of the Department.

It is, therefore, earnestly requested that this important issue may kindly be examined and necessary instructions issued for implementing a fully automated and error-free integration of APT with Finacle at the earliest.

With a hope of early action,

Yours sincerely,


(SIVAJI VASIREDDY)
Secretary General

Copy to:

The Member (Financial Services), Dak Bhawan, New Delhi for information and immediate necessary action in this matter