



# Federation of National Postal Organisations

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**SIVAJI VASIREDDY**

Secretary General

No:RMS/RMS DE merger/Re-organisation issues

dated 01.10.2026

To  
The Secretary  
Department of Posts,  
Dak Bhawan,  
New Delhi - 110001.

**Subject: Strong objection to the proposed restructuring, shifting/merger of RMS operational units and reduction of establishment – request for immediate withdrawal of such proposals and maintenance of existing operational strength – reg.**

**Respected Sir,**

On behalf of the **FNPO**, our serious concern and strong objection to the proposals presently being considered in different Circles for restructuring, shifting, merger and reduction of RMS operational units and establishment strength.

The Federation is receiving representations from different Circles indicating that proposals having a direct bearing on **RMS operations, Parcel Hubs, Sorting Divisions, operational units, manpower and jurisdiction** are being processed without adequate consultation with the recognised Staff Federations and without a comprehensive assessment of actual and anticipated workload.

The latest representation from **Tamil Nadu Circle** concerning the proposed reorganisation of **Chennai Sorting Division, Airmail Sorting Division and RMS 'M' Division** is particularly serious. It points out that Chennai Sorting Division is already handling substantial and continuously increasing parcel and mail traffic, while having suffered significant reduction in establishment during earlier organisational restructuring.

## **1. Chennai Sorting Division – serious operational concerns**

The representation states that the Parcel Hub and Transshipment Centre under Chennai Sorting Division have assumed considerable operational importance, with the Parcel Hub handling approximately **18,000–19,000 parcels per day**, including Speed Post Parcels, Retail Parcels and other parcel traffic.

Retail Parcels reportedly constitute approximately **60–65%** of the parcel volume and Speed Post Parcels approximately **35–40%**, apart from PBC bookings, counter operations, 24-Speed services and other parcel-related activities.

The Transshipment Centre also plays an important role in movement of parcel bags through different RTNs. With continuing growth in **e-commerce, Speed Post and Retail Parcel traffic**, these units require adequate manpower, infrastructure and space rather than reduction or diversion of their existing establishment.

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## 2. Earlier reduction of Chennai Sorting Division establishment

Of particular concern is that Chennai Sorting Division has **already suffered substantial reduction in its establishment** during previous organisational restructuring. As stated in the Circle representation, approximately:

- 7 LSG posts
- 57 Sorting Assistant posts
- 25 MTS posts

were transferred from Chennai Sorting Division during the earlier reorganisation.

The CRC units themselves had a workforce of more than 100 officials and constituted a significant component of the Division's operational strength.

In these circumstances, any further reduction, transfer or detachment of operational units requires exceptional justification based on actual workload and future growth projections.

**3. Proposed shifting/merger should not be based merely on administrative convenience:** The Federation submits that restructuring of RMS units should be assessed on the basis of:

- actual volume of mail and parcel traffic;
- nature of transmission;
- surface and air connectivity;
- number of RTNs and destinations served;
- workload of Parcel Hubs and Transshipment Centres;
- present and projected e-commerce growth;
- manpower already transferred/reduced;
- infrastructure and space requirements; and
- operational continuity and service standards.

The Tamil Nadu representation specifically requests that the restructuring be assessed on **actual workload, operational requirements, volume of articles handled, transmission pattern, manpower requirements and future growth**, rather than merely administrative convenience. FNPO fully endorses this approach.

## 4. Similar proposals in other Circles

The concerns are not confined to Tamil Nadu. FNPO has also received serious representations concerning:

**(a) West Bengal Circle:** proposed shifting of the **Parcel Hub of Kolkata RMS Division to Kolkata Airport Sorting Division**, relocation of Kolkata Airport Sorting Division to the **BNCC Block P&T Quarter Complex**, and proposed merger of **RMS 'H' Division with Kolkata RMS Division** and proposed merger of **RMS 'SB' Division with RMS 'WB' Division**

The representation points out that the Parcel Hub is presently functioning smoothly at existing locations and that approximately **15,000+ parcels** is being processed at the proposed location and the proposed shift of Parcel in the vacant space of Kolkata Airport Sorting Division area raises serious concern.

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There has been no operational or service deficiency till date, even the RTN connectivity is beneficial for mail connectivity at KTC Nabadiganta. Transfer of Parcel facility from KTC Nabadiganta and Kolkata GPO to Kolkata Airport Sorting Division shall involve multiple scanning of articles and bags, and unnecessary deployment of multiple MTS Gr-C and S/A. APT 2.0 allows user to work from any location as per their convenience therefore the shifting of Parcel hub from Kolkata GPO shall involve capital outlay whereas sufficient place is lying vacant in the Kolkata GPO, the future of the GPO building which carries its legacy from 1948 will not be utilized.

Also in the AMPC Kolkata to facilitate total parcel work at least 14-16 dock is required and currently 8 docks are in operation and the possibility of exploring new dock is remote. Shifting will increase the workload to towards the Kol AP TMO enormously. Already AMPC Kolkata facing huge water-logging problem, and is sever other issues of canteen facility and issues of staff toilet is there and as of now the Air conditioning is not maintained by West Bengal Circle and locally servicing of Air Conditions are not up to the mark in the AMPC hall which might lead to suffocation for about 150 people in a given point of time due to the drafted staff from Kolkata RMS and working strength of Kolkata Airport Sorting Division. It is also to note that often the North East bound and Port Blair bound mails are put at halt due to airlines issue and regularly on Sunday and Holidays and also sometimes sudden mail-flow of Census and other issues might just be put on hold and affect the transmission of public mails. Now with the both air and surface parcels are proposed to be handled there might delay essential public mails and disrupt smooth workflow.

It also raises serious concerns about the suitability of an iron/metal structure at the proposed BNCC location for employees handling heavy volumes of public mail, particularly during Kolkata's humid climate. The proposed merger of RMS 'H' Division with Kolkata RMS Division and merger of RMS 'SB' Division with RMS 'WB' Division is stated to have potential implications for manpower, workload and transmission of important public mails.

These developments indicate the need for the Directorate to examine the **overall reorganization policy**, rather than dealing with each proposal in isolation.

#### **5. Need to stop further reduction of operational strength**

FNPO is particularly concerned that in several cases, **operational workload is increasing while establishment strength is simultaneously being reduced.**

This approach can ultimately place an unreasonable burden on existing employees, affect working conditions and create risks to timely transmission and processing of mail and parcels.

The Chennai representation itself records that employees have already cooperated with various organisational, technological and operational changes despite constraints relating to manpower, space and infrastructure. It therefore requests that the present restructuring should be utilised as an opportunity to **strengthen operational capacity rather than further reduce existing units or establishment strength.**

#### **6. FNPO demands**

In view of the above, FNPO strongly requests the Secretary, Department of Posts, to kindly:

1. **Immediately withdraw/keep in abeyance all proposals involving further reduction, transfer, detachment, shifting or merger of existing RMS operational units until a comprehensive Directorate-level review is completed.**

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2. Specifically reconsider the proposed restructuring of **Chennai Sorting Division, Airmail Sorting Division and RMS 'M' Division**, protecting the existing operational units and establishment strength.
3. Protect the **Parcel Hub and Transshipment Centre of Chennai Sorting Division** and assess their present and future workload before taking any decision affecting their administrative control or establishment.
4. Reconsider the proposed shifting/merger of RMS units in **West Bengal Circle**, including the Parcel Hub of Kolkata RMS Division, Kolkata Airport Sorting Division and RMS 'H' Division.
5. **Stop similar restructuring proposals in other Circles** until a uniform and transparent policy is finalised at Directorate level.
6. Undertake a **scientific workload and manpower assessment** covering actual workload, future growth, operational requirements, transmission patterns, parcel volumes and manpower already transferred or reduced.
7. Ensure that **Establishment Norms are reviewed and suitably modified according to actual workload and justified scientific norms**, rather than using restructuring merely as a means of reducing sanctioned strength.
8. Ensure that no existing operational unit or establishment is transferred, detached or abolished merely on the basis of administrative convenience without demonstrating measurable operational and financial benefit.
9. Protect the legitimate interests of existing employees and avoid unnecessary transfers, displacement and additional workload.
10. **No final decision on any restructuring proposal may be taken without prior consultation with the recognised Staff Federations and the concerned Circle Unions.**
11. A **Directorate-level High-Powered Committee** may be constituted to review all such proposals received from different Circles and formulate a uniform policy for RMS reorganisation.

## Conclusion

The present situation requires a different approach: where parcel, Speed Post, e-commerce and other traffic is increasing, the Department should first assess the actual and projected workload and then provide the necessary manpower, infrastructure and operational capacity.

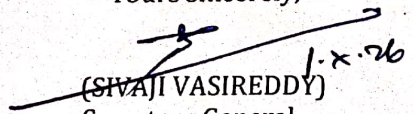
The Chennai case is a clear example where substantial operational responsibilities continue despite an earlier reduction of **7 LSG, 57 Sorting Assistant and 25 MTS posts**. Similar concerns are emerging from West Bengal and Kerala.

FNPO therefore earnestly requests your **immediate intervention to stop and withdraw such proposals in all Circles**, pending a comprehensive review based on actual workload, future business growth, operational requirements and justified establishment norms.

We request an early meeting with the recognised Staff Federations to discuss these proposals comprehensively before any further implementation.

Thanking you Sir,

Yours sincerely,

  
(SIVA) VASIREDDY  
Secretary General